



Booking terms and conditions

Table bookings

1. We understand that plans can change, and if they do, it really helps us if you can cancel your booking in advance- thank you!
2. If you do not arrive within half an hour of making your booking, El Pirata reserves the right to give your table away.
3. If you have not received a confirmation email, do get in touch and we'll be happy to help!
4. We know we've got some great offers on at the moment; unfortunately, these offers are only available for the specified days and/or times. We can't extend these offers, so do book in advance to take advantage!

Covid-19

1. El Pirata respectfully asks that if anyone in your party has recently had, or has been in close contact with anyone with Covid-19 that you inform us as soon as possible and reschedule your party for another time. We would love to have you with us, but health comes first!
2. Upon arrival, our team will ask you to input your details into our track & trace system powered by Evepass. We kindly ask that you do so, so that we can keep you safe and contact you if someone at the restaurant has contracted Covid-19. This helps keep you, your guests and our staff safe.
3. El Pirata takes safety very seriously, which is why you will see our staff wearing protective masks whilst they serve you. We also have hand sanitiser readily available throughout the restaurant, and we clean each table thoroughly in between each seating to ensure we can keep you as safe as possible.

Group bookings

1. El Pirata can accept group bookings of up to 12, provided that bookings on the same table only consist of two households together.
2. As you can imagine, it's hard for a smaller restaurant when larger group bookings don't turn up; so, for any group over 10, El Pirata kindly asks for a deposit of £5pp, which is then redeemable against your final bill on the night.
3. If you need to cancel within the 72 hours prior to your booking, El Pirata will encourage you to find an alternative date where you can join us to celebrate; failing that, unfortunately all cancellations made within 72 hours are non-refundable.
4. Any lowering in party numbers made 72 hours prior to your booking will be refundable, but any lowering in numbers made within the 72 hours of your booking may be subject to the full menu cost for that person.





5. Wherever possible, we will always encourage you to reschedule, rather than cancel, your booking.

Dietary requirements

1. Our menus do have allergen symbols on, but may not include all allergen symbols; if you are unsure on our allergens or have any questions, please ask a member of staff who will be happy to help.
2. All of our dishes are made in a kitchen together, and we cannot therefore guarantee an allergen free environment. Whilst we take great care when handling our vegetarian items, we must make diners aware that these dishes are not prepared in a meat-free kitchen. All of our dishes are prepared in a kitchen where we use ingredients containing nuts and gluten; please therefore be aware that we cannot completely guarantee that all food will be free from traces of allergens as there is the risk of cross contamination.
3. If you have specific dietary requests, please give El Pirata at least 24 hours' notice and we will do our best to accommodate them.
4. All items are subject to availability and change.

Bottomless Brunch

1. Bottomless brunch consists of 7 tapas dishes, plus 'unlimited' Sangria/Estrella beer (bottles), for a 90 minute window for £35pp.
2. To confirm a bottomless brunch booking, El Pirata does not take deposits but you will need to select 'brunch' at the time of booking.
3. All table guests must order from the brunch menu.
4. We ask for a minimum of 2 guests when ordering the bottomless brunch- bring a friend!
5. When booking the Bottomless Brunch, please inform El Pirata of any dietary requirements at least 24 hours in advance.
6. The unlimited drinks package refers to; when one jug of sangria on the table is finished, another may be ordered, when one glass of cava has been drunk another may be ordered. El Pirata has a care of duty to our customers and we must serve alcohol responsibly- therefore we can't allow multiple sangria jugs/Cava orders at any one time.
7. All table bookings are for 90 minutes from the time you have booked the table, so please do bear this in mind when booking as you'll lose out on brunch fun if you arrive late!





8. Please refer to the group booking terms and conditions for information on cancelling or changing your booking.
9. Bottomless Brunch is only served on Saturdays from 12-4pm.

Celebrations:

1. If you are celebrating a birthday you are welcome to bring a cake, however as we must follow allergen guidelines all cakes must be shop bought and not homemade.
2. El Pirata does not offer corkage, but please do ask a member of our team about our extensive wine list and they will be happy to recommend bottles best suited to your tastes and budget!

We are so looking forward to welcoming you to the El Pirata familia again soon, but we must make you aware that all bookings are subject to current government guidelines; please refer to the gov website for the most up to date government safety guidelines.

We are constantly working hard to ensure we're keeping up to date on all guidelines to ensure we can stay safe, stay happy and stay open!

